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Patients Rights and Responsibilities

1. The patient has the right to high quality health care delivered in a safe and efficient manner.
2. The patient has a right to be treated in accordance with accepted standards of courtesy.
3. The patient has a right to privacy, confidentiality, and consideration of any legitimate concerns.
4. The patient has a right to know his or her diagnosis, treatment options, and prognosis.
5. The risks, benefits, and possible complications of each treatment or procedure need to be addressed.
6. The patient has the right to know the qualifications of the individuals who will be participating in his or her care.
7. The patient has the right to refuse treatment and be advised of the consequences of this decision.
8. The patient has a right to inspect and obtain a copy of his or her medical records.
9. Charges to the patient to obtain the medical record should not be excessive.
10. The patient has a right to inspect and obtain information regarding the billing services.
11. The patient has a right to request information regarding alternative appropriate care.
12. The patient has a right to know the expectations of his or her behavior and the consequences of not complying with these expectations.

Your responsibilities include:

1. Providing complete and accurate information, including your full name, address, home telephone number, date of birth, Social Security number, insurance carrier and employer, when it is required.
2. Providing, to the best of your knowledge, complete and accurate information about your health and medical history, including present condition, past illnesses, hospital stays, medicines, vitamins, herbal products, and any other matters relating to your health
3. Reporting whether you clearly understand your treatment plan and what is expected of you. You are expected to ask questions when you do not understand information or instructions.
4. Following the treatment plan recommended by your physician or provider. If you believe you can't follow through with your treatment plan, you are responsible for telling your doctor.
5. You are responsible for keeping appointments, and, when you are unable to do so, for notifying your physician (for any reason).
9. Assuring that your health care financial obligations are fulfilled as promptly as possible.